

In order to avoid any unnecessary expenses and prevent invalidation of a warranty, please check with your OEM regarding warranty coverage for you requested repairs. HDC does not provide OEM warranty coverage. Any repair warranties covered by the OEM should be processed through that OEM. HDC warranties products per HDC terms and conditions only.

Problem

1. Both transmitters fail and vehicle rocker switch continues to work correctly.
2. One transmitter works correctly, the other does not.
3. One compartment fails to lock or unlock.
4. One entire side of the vehicle will lock or unlock.
5. The vehicles compartment lock and unlock, but the switch in the cab will not work.
6. The remotes work correctly, but the vehicle's power lock fail to work from the

Solution

- 1.a. First check the transmitter battery.
1.b. Find the wire harness to the receiver (4 wires; blue, green, red, black) and unplug the harness to disconnect power to the receiver. Wait approximately 3 minutes and plug it back in. Within 2-5 seconds press button 1 of transmitter one, then button 2 of transmitter two. This process is call recoding.
- 2.a Check the battery of the transmitter not working.
- 3.a Make sure all connecting contacts are complete and fully plugged
3.b Test the wiring by removing the non-working actuator from the wire harness at the actuator. Using a test light, probe connect to both contacts from the wiring harness. The test light should only momentarily light when the locking system is cycled.
- 4.a Check the main control module fuses and replace if necessary.
4.b Confirm that the LED lights light during lock unlock cycle's.
4.c Verify that the wire harness in the vehicle is not cut or damaged.
- 5.a Please refer to solutions 4.a, 4.b, 4.c.
- 6.a Look for loose or damaged wires at the rocker switch or control module.

